

## Multiple Choice Questions for Undergraduate Students

Questions derived from the text:

[http://en.wikibooks.org/wiki/Survey\\_of\\_Communication\\_Study/Chapter\\_3\\_-\\_Nonverbal\\_Communication](http://en.wikibooks.org/wiki/Survey_of_Communication_Study/Chapter_3_-_Nonverbal_Communication)

1. What is nonverbal communication?
  - a. Nonverbal communication is when a person's tone of voice doesn't match his or her actions or demeanor.
  - b. Nonverbal communication is when a person silently shares information with other people in a subtle way.
  - c. Nonverbal communication is when a person intentionally uses body language, hand gestures, and facial expressions to send messages.
  - d. **Nonverbal communication is when a person uses only sounds, behaviors, and material matter to convey meaning.**
  
2. How is nonverbal communication different from verbal communication?
  - a. Nonverbal communication crosses all cross cultural boundaries while verbal communication is confined to a particular people group.
  - b. Nonverbal communication often occurs unintentionally while verbal communication happens only intentionally.
  - c. **Nonverbal communication utilizes multiple channels simultaneously to convey messages while verbal communication favors a single channel.**
  - d. Nonverbal communication needs to be interpreted within a specific timeframe whereas verbal communication needs to be interpreted within a certain context.
  
3. You are visiting a tourist attraction with a friend. A stranger accidentally bumps into you and starts apologizing excessively. Your friend asks you why the stranger is apologizing so much. How would you respond?
  - a. **His/Her culture places a high value on personal space.**
  - b. He/She feels ashamed for violating my personal space.
  - c. He/She takes pride in having a lot of personal space.
  - d. He/She is not accustomed to being in crowded public spaces.

## Essay Questions for Undergraduate Students

1. How do the functions of non-verbal communication help you communicate more effectively?
2. What are the types of nonverbal communication? Give an example of each.
3. In your opinion, which types of nonverbal communication are most useful in correctly interpreting the meaning behind verbal messages? Why?
4. There are several movie characters that use nonverbal cues as their primary form of communication. Create your own TV character whose primary form of communication is nonverbal. List and explain five ways he or she would convey information or messages.